

Carpentersville Improvement Committee (CIC) Code of Conduct / Volunteer Expectations

Treat everybody with respect, patience, courtesy and consideration

Use positive re-enforcement rather than criticism when working with other volunteers

Maintain confidentiality with all volunteer work that is done

Avoid using profanity or slurs

Do not solicit or advertise while doing volunteer work

Understand that all residents' have a right to privacy

Keep volunteer commitments made to CIC

Should a complaint concerning a volunteer be brought to the attention of the chairman which cannot be resolved, the conflict will be placed on the next available CIC agenda for committee discussion and resolution.

Approved November 19, 2008