



2101 SOUTH BUSSE ROAD
MT. PROSPECT, ILLINOIS 60056-5566



IMPORTANT REFUSE, RECYCLING AND YARDWASTE COLLECTION PROGRAM INFORMATION FOR CARPENTERSVILLE RESIDENTS



DO'S and DON'TS for CARTS

DO:

- **Place all refuse and recyclables in the appropriate cart.**
- **Keep the lid closed.**
- **Place the cart as close as possible to the curb on collection day with the wheels facing toward the house and return it to the house when empty.**
- **Leave approximately 2 feet between each cart.**
- **Carefully read this brochure.**
- **Pull the cart . . . it's easier than pushing.**
- **Notify ARC Disposal & Recycling if your cart is damaged or stolen or if you have any questions.**

DON'T:

- **Place any type of hazardous waste in the cart.
(Contact your municipality regarding hazardous waste disposal.)**
- **Place hot ashes in the cart.**
- **Paint or write on the cart.**
- **Remove the cart from your residence.**



CARPENTERSVILLE'S NEW CURBSIDE REFUSE, RECYCLING AND YARDWASTE COLLECTION PROGRAM

PROVIDED BY



2101 S BUSSE ROAD
MT PROSPECT, IL 60056
847-981-0091



Division of



Dear Carpentersville Resident,

ARC Disposal, in partnership with the Village of Carpentersville, is pleased to present you with this information concerning your new refuse, recycling and yardwaste collection program. Should you have any further questions please call our customer service department at (847) 981-0091 between the hours of 7:00 am - 5:00 pm Monday - Friday and 8:00 am - 12:00 noon on Saturday.

SERVICE DAYS

There is no change to the current collection schedule. However, when your scheduled collection day occurs on one of the six following holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas) your collection will be delayed by one day. All material must be placed out for collection by 6:00 am.

REFUSE SERVICES

ARC Disposal will provide each residential customer, serviced at the curb, with a new green refuse cart. All refuse material must be placed in the cart for collection. The cart will be maintained by ARC Disposal and is the property of ARC Disposal. Lost, damaged or stolen carts will be replaced at no cost to you. Old refuse cans, no longer needed, will be collected by ARC Disposal at no extra charge. Please place a note on the can informing ARC Disposal that the can needs to be disposed of or simply place the can inside your new refuse cart. Be sure to write your cart's serial number down and keep it in a safe place, just in case it is not at the curb after collection.

RECYCLING SERVICES

ARC Disposal will provide each residential customer, serviced at the curb, with a new blue recycling cart. All recycling material must be placed in the cart for collection. The cart will be maintained by ARC Disposal, and is the property of ARC Disposal. Lost, damaged or stolen carts will be replaced at no cost to you. Old recycling bins will be collected by ARC Disposal at no extra charge. Simply place the old recycling bin in your refuse cart (bins are not recyclable). Please refer to the inside of this brochure for an updated and expanded list of items that can be recycled. **Remember the more you recycle, the more space you save in your refuse cart!**

YARDWASTE

There will be no change to the yardwaste collection program. ARC Disposal will continue to provide weekly yardwaste collection for all single family residents from April 1st through November 30th. All yardwaste must be placed in biodegradable paper bags. Biodegradable paper bags must not exceed 33 gallons in size and 50 pounds in weight. Residents may request a separate yardwaste cart for a seasonal fee and a one-time drop off charge, by simply calling ARC Disposal at (847) 981-0091. Christmas trees are collected from December 26th through January 31st at no additional charge. Afterwards, they can be disposed of as a bulk item.

BULK ITEMS

Every week, each residence may place up to (1) one bulk item (i.e. sofa, chair, table, etc.) out for collection at no extra charge. Bulk items will be collected on regularly scheduled collection days.

CONSTRUCTION DEBRIS

Your refuse cart is equipped to handle small amounts of household construction debris. Material from "do-it-yourself" projects is not to exceed (1) cubic yard and will be collected at no charge provided that the material is inside the cart. Wood pieces must not exceed 4 feet in length and must be bundled. Bundles must not exceed 50 pounds in weight and not include nails.

WHITE GOODS/APPLIANCES

White Goods or appliances, such as refrigerators, freezers, washers, dryers, ovens will be collected on regularly scheduled collection days. Each white good/appliance must have (10) ten stickers affixed to it for pickup. Stickers may be purchased at the Village Hall, additional locations will be added in the future based on need. Please call ARC at (847) 981-0091 to schedule your pickup.

SENIORS/DISABLED

Those individuals that qualify for the Village's Senior/Disabled water discount may request a smaller cart by calling the Village Hall at (847) 426-3439. Please note; you may be required to use your current carts for a few weeks while the requested smaller carts are manufactured, assembled and distributed by ARC.

EXTRA CARTS

Residents may request an additional cart, for a monthly fee, by simply calling ARC Disposal at (847) 981-0091. ARC will bill you directly for the extra cart.

CART SET OUT AND REMOVAL TIME

Carts must be at the curb by 6 a.m. the day of pick up. If you set out your refuse and recycling the day before collection, it can be at the curb from 4 p.m. on. Carts must be removed from the curb by 7 p.m. the day of pickup.

CART STORAGE

Carts should not be visible from any street and should not be a nuisance to any adjacent property

If you have a concern or question, **call 847-981-0091.**



ALL RECYCLING MATERIALS MAY BE PLACED TOGETHER IN YOUR NEW RECYCLING CART



RECYCLING MATERIALS ACCEPTED

(Also for your convenience and because of the extra capacity it may not be necessary to bring your recycling cart to the curb every week.)

COMMINGLED CONTAINERS:

Aluminum Cans, Trays & Foil (trays & foil must be cleaned)

Steel Cans & Tin Cans

Aseptic Packaging & Gable Top Containers (milk & juice cartons & juice boxes)

Glass Bottles and Jars - (clear, brown, green) *No window glass, dinnerware or ceramics*

PET Soda, Water, & Flavored Beverage Bottles (#1 clear and green plastic resin)

HDPE Milk & Juice Jugs (#2 clear plastic resin)

HDPE Detergent & Fabric Softener Containers (#2 colored plastic resin)

PVC Narrow Neck Containers Only (#3 plastic resin); *such as health & beauty aid products, household cleaners*

LDPE Grocery Containers (#4 plastic resin); *such as margarine tubs, frozen dessert cups, six and twelve pack rings*

PP Grocery Containers (#5 plastic resin); *such as yogurt cups, and narrow neck syrup and ketchup bottles*

#7 Plastic Resin Narrow Neck Containers Only

Plastic Buckets, such as kitty litter containers (5 gallon size maximum) *Please remove metal handles*

Notes:

1. All containers to be emptied and rinsed clean
2. No motor oil, insecticide, herbicide or hazardous chemical containers
3. Plastic bags should be returned to grocery or department store
4. No plastic film (no plastic sheets, tarps or wrap)
5. Expanded foam and clear polystyrene not accepted per joint advisory from the Illinois Recycling Association, Illinois Department of Commerce & Community Affairs, and Region 5 US Environmental Protection Agency. These items must be disposed of with your regular refuse.

PAPER FIBER:

Newspaper, including inserts (remove plastic sleeves)

Cardboard (no waxed cardboard)

Kraft (brown paper) Bags

Magazines, Catalogs and Telephone Books

Office, Computer, Notebook & Gift Wrap Paper (no metal clips, spirals, binders)

Chipboard (cereal, cake & food mix boxes, gift boxes, shoe boxes, etc.)

Carrier Stock (soda & beer can carrying cases)

Junk Mail & Envelopes (no plastic cards, stick on labels or unused stamps)

Paper Back Books (no hard cover books)

FREQUENTLY ASKED QUESTIONS

Question: Why a cart?

Answer: Carts are safer, cleaner, have attached covers, have greater stability, are more impervious to animals and insects and provide for a cleaner and more attractive looking neighborhood.

Question: What do I do with my old garbage cans and recycling bins?

Answer: Old cans and bins may be placed inside your new green refuse cart for disposal. If for any reason your old can does not fit inside the cart simply place a note on the can requesting that it be discarded and the driver will throw it away. (Residents will no longer be required to purchase their own garbage cans.)

Question: When can I begin using my new cart?

Answer: Immediately.

Question: Do I need to place my recycling cart out for pickup every week?

Answer: No, because your recyclables are a clean commodity and don't represent a health hazard or odor problem you may place your recycling cart out for collection as often or infrequently as you like.

Question: Does all the refuse and recycling material I set out for collection have to be contained in either my refuse cart or recycling cart?

Answer: Yes. The only exception is bulk items that are too big to fit in the cart (furniture, mattresses, old bikes, etc.).

Question: What if I have extra material for some reason?

Answer: If you fully utilize your recycling cart and properly recycle, your 95 gallon refuse cart should easily accommodate all your refuse needs. Other ways to increase the amount of useable space in your cart would be to compact the material and puncture any plastic bags before placing them in the cart thereby eliminating wasted air space. On the occasion when you find yourself with excess material you may use a smaller plastic bag or garbage can and must affix one sticker to each bag and can set out for collection. If you find yourself continually struggling with excess material, you may request an additional cart for a monthly fee, by simply calling ARC Disposal at (847) 981-0091. ARC will bill you directly for the extra cart.

Question: Will there be any changes to the yardwaste program?

Answer: No, you may still use biodegradable paper bags. Please remember that all yardwaste bags must be less than 33 gallons in size and 50 pounds in weight. You may also request a separate yardwaste cart, for a seasonal fee and one-time drop off charge by simply calling ARC Disposal at (847) 981-0091.

Question: Who do I call if I have questions or my cart is not picked up?

Answer: Call ARC Disposal at (847) 981-0091. Our customer service department is staffed with live operators between the hours of 7:00 am - 5:00 pm Monday through Friday and 8:00 am - 12:00 noon on Saturday.

Question: Can I put my address on my cart?

Answer: No, but each cart will have its own individual serial number imprinted on the side that can be recorded so that you know which cart is yours. Excessive labeling of the carts tends to give the neighborhood a careless look and gives the appearance of graffiti.

Question: What if my cart is severely damaged, lost or stolen?

Answer: Simply call ARC Disposal and we will replace it at no extra charge.

